



Booking Form

Fill in, print out and send by post to:

MTT Booking

96 East 20th Avenue
Vancouver, BC, Canada
V5V-1L6

or use the online version @
mamatembotours.com/contact.html

First name: _____ Mailing address: _____
 Last name: _____
 Email address: _____ City: _____
 Primary telephone: _____ Province/State: _____
 Alternate telephone: _____ Postal/Zip code: _____
 Fax: _____ Country: _____

Safari date: _____ (dd/mm/yy) Tour title: _____

Airline: _____ Flight number: _____

Arriving in Tanzania - date: _____ time: _____ place: _____

Departing from Tanzania - date: _____ time: _____ place: _____

Passport number: _____ expiry date: _____

date of issue: _____ place of issue: _____

Single supplement?: Yes | No

Age: _____

Fitness level: very fit not very fit
 5 4 3 2 1

Any special diets?

Emergency contact:

First name: _____

Last name: _____

Email address: _____

Primary telephone: _____

Alternate telephone: _____

Comments/requests

Any existing medical conditions?

I have read, understood and agreed with the Booking Conditions: Yes | No

Booking Conditions

Travel Insurance

Travel insurance is mandatory for all Mama Tembo Tours Inc. (hereinafter referred to as "MTT Inc." throughout this document) participants, who are wholly responsible for arranging it themselves. Insurance should provide adequate coverage for medical expenses arising from illness or accident prior to or during the tour, including evacuation and repatriation in an emergency, and loss of tour monies through cancellation or curtailment of the tour for insurable reasons. Participants should ensure that there are no exclusion clauses limiting protection for the type of activities in their tour. Proof of adequate insurance is requested before the start of a tour. Failure to provide this will result in the participant's exclusion from the tour.

Cancellations, Refunds, and Substitutions of Destinations

Participant must notify MTT Inc. by e-mail preferably, phone or in writing immediately. If a participant cancels more than 90 days prior to tour start date, every effort will be made to secure a refund of the deposit paid (half of the safari cost at the time of booking) to the Tanzanian outfitter who has paid lodge, tented camps and camp site reservation fees, less the Tanzanian outfitter's cancellation fee of \$200 US. If cancellation takes place less than 90 days prior to tour departure date, all monies paid are 100 percent non-refundable. Insurable risks may be covered under trip cancellation insurance policies, if purchased.

MTT Inc. will not grant partial refunds for any unused trip arrangements - for example, skipped meals or day activities - after the tour has commenced or any refunds to tour members who do not complete the tour for whatever reason.

War, civil and political unrest, or what is referred to as force majeure, or government issued travel advisories warning citizens not to travel to the country to be visited, may lead MTT Inc. to cancel a tour before the tour commences. If cancellation takes place more than 60 days prior to departure, MTT Inc. will refund a participant's deposit. If cancellation takes place less than 60 days before departure, MTT Inc. will endeavour to offer the tour again within 12 months of the original start date. MTT Inc. will not be responsible for costs associated with re-issuance or extension of visas, airline change fees, or for any compensation.

Weather, road conditions, foreign government policies, force majeure, government issued travel advisories warning citizens not to travel to the country to be visited or to a specific geographical area within the country, or other circumstances beyond MTT Inc.'s control, may result in substitutions of destinations on a tour, curtailment or cancellation of individual activities on a tour, or cancellation of the tour altogether, after the tour commences. The cost of delay and/or replacement or cancellation or other contingencies is not included in the tour fees. MTT Inc. will not be responsible for costs associated with re-issuance or extension of visas, airline change fees, or for any compensation.

Risks

A MTT Inc. tour is an exceptional travel opportunity, but it is with certain risks, dangers, hazards and liabilities. All participants are required to accept these risks as outlined in the Waiver and Release, to be signed along with the reservation form at the time of booking.

Passports, Visas, Vaccinations, Travel Documents

It is the responsibility of the participant to be in possession of a passport valid for at least six months beyond the dates of return travel, visa permits, inoculations and health certificate, and preventative medicines as may be required for the duration of the tour. Participant is responsible for providing correct personal information (passport name, address, emergency contact information) and flight information on reservation form.

Age, Fitness and Participation

All participants are expected to satisfy themselves prior to booking that they are fit and able to complete their chosen tour. Anyone suffering from illness or a disability or who is undergoing treatment for a physical or medical condition must declare the condition on the reservation form. MTT Inc. is not responsible for any participant's failure or inability to participate due to physical limitations and reserves the right to exclude the participant from any tour activity or from the tour itself without refund. In the case of a participant's illness, MTT Inc. may make such arrangements as it sees fit and recover the costs thereof from the client.

Responsible Behavior

Participants are responsible for reading pre-departure information, for bringing necessary equipment and clothing and must abide by the authority of MTT Inc.'s tour leader, agents and local guides. Any cause of danger or annoyance to the group might result in exclusion from the tour.

Single Travellers

MTT Inc. endeavors to match single travelers who wish to share a double room. If it is not successful, a single supplement must be levied which varies from tour to tour. A participant can guarantee a single room by paying the single supplement. MTT Inc. is not responsible for the incompatibility of two single participants sharing due to any reason.

Media Licenses

Tour participants grant MTT Inc. express permission to take a photographic record of its tours for promotional and commercial use.